**Mid Essex CCG**

**Mohanty Douglas & Co Patient Participation Group**

**Tuesday 14th February 2017 @ 19.00-20.00pm**

**Witham Health Centre**

**Present**

|  |  |
| --- | --- |
| **Neil Coughlan-NC** | **Chairman/Patient – Dr Mohanty & Partner** |
| **M. Venkatasawmy-MV** | **Practice Manager – Dr Mohanty & Partner** |
| **Toni Hull-TH** | **Practice Manager-Douglas Grove Surgery** |
| **Tracey Uden-TU** | **Finance – Douglas Grove Surgery** |
| **Anne Charles-AC** | **Patient – Dr Mohanty & Partner** |
| **Janet Butler-JB** | **Patient –Douglas Grove Surgery** |
| **David Wales-DW** | **Patient –Douglas Grove Surgery** |

|  |  |
| --- | --- |
| **1.** | **Apologies** |
|  | Olive Bryan, Andrew Cooper, Simon Dove, Rachel Evans, Jackie Hutchins, Emma Hodgson, Tracey Jobson, Jeanette Johnson, Ian Mcpherson, Jenny Newton, , Morris Timberlake, Tina Townsend, Patrick Webb, David & Pauline Wren, Jagvit Tumber, |
| **2.** | **Welcome and Introductions** |
|  | Minute Taker: BH  Hello and welcomes given and thank you all for attending the small group today.  Welcome to David Wales new joiner today, David has attended PPG meetings from a previous surgery, so has an insight into what and why they should be held.  Most of the participates of this group had sent their apologies, as all were going out or doing things on Valentine’s day and our pre-arranged date for this meeting had fallen on this date. So to all of us who had turned up we obviously had no plans for Valentine’s day!!! ;-)  **MV:** read out the agenda and NC chaired the meeting |
| **3.** | **Minutes of the meeting (Previous)** |
|  | NC+ MV asked if everyone was happy with the minutes of the previous meeting. Copies of minutes (13.12.17) and agenda distributed out, all agreed were fine with no changes to be made, for those that were not here, we agreed on their behalf. All at meeting to receive these meeting via email distribution list from now on and to receive a copy of the next meeting’s agenda and the previous minutes of the meeting in advance before coming to the next meeting. Need to get into a routine of doing this.  **DW:** Signed PPG confidentiality form |
| **4.** | **UPDATE on water/Legionella at WHC** |
|  | **MV:** Updated all on what had happened at the Witham Health centre regarding the practice moving their patient’s out of the building whilst NHS property services were treating the water system e.g. by chlorination of the water supply, cleaning of the system, prevention of stagnation in pipework and ensuring that the water is kept at temperatures at which the organism cannot multiply. The reason for the quick turnaround on this was because the surgery had received an email on the 28th December stating that whilst this work was being completed and following the receipt of the Witham Health Centre water results NHS property services have taken some advice from their contractor and they have advised that the building should be closed until the next morning when their engineer was due to attend.  The dental side (kitchen) reception water fountain and public toilets were not to be useduntil further notice. The engineer would carry out a full site inspection the next day and also take resamples of the affected areas.  Due to the nature of the severity of the circumstance we as a practice decided that our patients, as we have a lot of vulnerable patients were better off being seen from our buddy surgery Douglas Grove Surgery and to ensure that there was no patient that would come into contact with the water in the building until treated. The surgery followed the Business Continuity plan at such short notice and TH and MV thought that it faired quite well considering that challenges faced behind the scenes.  **TH:** said that the first few days were as expected but after that it seemed to work well  **MV:** said that a BCP was all about delivering the essentials only and dealing with the necessities only, which were patients being able to their GP’s and ensuring that their medication, prescriptions were being seen to as well as ensuring that they were aware of the move and signposting them correctly for the next 1 week then two weeks.  **TH:** Thought this was a good run at seeing how practices work together when in such emergency circumstances and we all come together.  MV: Thought that the patients were rather good at putting up with the change of venue and that there would always be the odd few that were disconcerted or not happy. It was better to have been at DGS then to have a patient contract Legionella through the air. It is better to be safe than sorry!  Dr Mohanty & Partner would like to thank Toni for letting us use the Douglas Grove Premises at such short notice and putting up with us invading their space! |
| **5.** | **Witham Town Council meeting** |
|  | **NC:** attended this meeting and so informed us of what the next phase or what was currently going on with the super surgery in the locality of Witham.  Martin Royal was at this meeting and has a project plan to deliver a report on what would be the best way forward involving GP patient’s and members of the public.  It would not be an emergency treatment centre or walk in centre as there were no monies to fund this particular area. Even though the walk in centre at Chelmsford was closed down and had been used for this particular type of services and it is definitely needed in the locality of Witham, but will not be happening.  It was stated that if all surgeries went into this building there were opportunities to combine the GP practices or to work as independent surgery as we are all currently doing, to try and maintain GP services. GP surgeries do not have to change their separate entities, this has been guaranteed. It is up to each individual GP surgery.  This super surgery could change the way services are delivered.  **AC:** would this change be to protect things or to save things?  Also at the meeting there was a discussion around where this particular building would be as Fern house surgery had put in a bid to build behind their surgery, the surgery is entitled to do this and it would have to be approved.  There was the NHS building but maybe development of flats would be going up, it will be in March that we may get more information on as where this new build will be located in Witham. This is also an opportunity for all of us to look at how we work.  AC: brought up the fact that A&E services were in the news, in fact the NHS services seemed to always be in the news at the moment.  **NC:** Hospitals closing down and only having 1 A&E  “A spokesperson for the Essex NHS Coalition Partnership has confirmed that the Accident and Emergency departments at Southend Hospital and Basildon Hospital are set to close in favour of a new ‘Super A&E Unit’ at Broomfield Hospital in Chelmsford”. According to Chief Executive Sir Roger Hardy of the ENHSC, the move will save the county more than £250 million per year.  **DW:** said that some patients would find it difficult to go to Broomfield due to transport issue’s not being able to drive and would not be able to afford the fare of a taxi. Also there was to be a decrease in pharmacy services, ambulance service also under pressure.  MV: Stated that the build of the Braintree Community Hospital and the Rapid Assessment Unit (RAU) had closed down and this is where we would send our emergency patient’s or patients that needed to see a Consultant.  **TH:** Agreed they also used to send/refer their patients there too.  A discussion took place around funds and monies regarding the NHS.  **Interesting FACT of the evening!**  **NC:** Stated that the revenue taken in 2010 for this was more and that we are now taking less revenue and will be doing so until 2025, more of this austerity.  **AC:** said that in reference to health education and housing was really that funding should not be taken from one of these issues in order to pay for one of the others - all are important and interconnected.  Braintree District Council, most who are on this council are from Essex County Council  We need to start being public about the super surgery at these meetings.    The super surgery discussions on hold until: The design stage of this new build March will be the deadline for this and the end of April will be the cost, design and funded stage as well as to be approved. This new super surgery will house 60% of original a capacity and the 40% for new patients. So it will have scope for the increase of patients in Witham due to the new housing developments and moving into Witham. |
| **6.** | **Standing Agenda Items** |
|  | **No updates from the:**  Witham Sub- Locality Meeting or the Mid Essex Clinical Commissioning group  TH/MV did not attend  Patient Engagement groups or Patient community reference groups as Mid Essex do not have any of these groups, Maybe need to look at how BBCCG have all these and involve their patients! These groups are organised by the Basildon & Brentwood CCG and work really well as patients are always happy to be kept informed of what is going on with their GP services and in their area.  HAPIA-(Health watch & public involvement association)  No updates but AC would like to go to any events if any around Essex or this locality  MV to find out more and AC to be our Essex Health watch person  Link: [www.**healthwatchessex**.org.uk](http://www.healthwatchessex.org.uk)  JB: attends the Local action group and the recent meeting she attended they discussed special needs and also a representative from the Essex Carer’s network was there. Also discussed the Mental Care Act. Another service that is severely underfunded and suffering ( Mental Health ) |
| **7.** | **A.O.B** |
|  | **AC:** To look at minutes typed and proof read to ensure all okay before distributed out to all PPG members, we need to get in the swing of doing things on time and for all to have access to these before the next meeting occurs- all agreed.  Also wanted to know if a GP could attend these or sit at these meetings not all of the time as aware they are busy but now and again.  MV: to ask her GP’s and TH to ask her GP’s as would be good in case any clinical questions come up or patients have a genuine query around patient care and/ or treatment.  Copies of the Patient Participation Group terms of reference, constitution, and ground rules, were also given out, also attached here:    Please all familiarise yourself with these, any questions we can answer at the next meeting.    **TH:** To ask Councillors Barlow & Rose it they would like to join our PPG  **TH & MV:** Asked if the time of PPG meeting could be earlier than 19.00, this was agreed by members and it would mean no late evenings for people that wanted to up and away on time. Meetings to be held at Douglas Grove surgery as the meeting room was much more appropriate then in the Witham Health Centre, the set up was much better and more comfortable (big conference table). All Agreed it wasn’t a problem.  **DW:** to see if MP: PP does a Friday surgery as will go and see her. Or is a frequent caller to the Essex radio station. Will phone the PA on Wednesday and update us on progress. |
| **8.** | **Date of next meeting will be:**  Tuesday 14th March at 18.00pm –19.00pm look forward to seeing you!  Nibbles and refreshments will be provided. |